

Health & Safety

Spot Quiz Questions

Section B - Setting High Standards

Select all correct statements:

MSHA is

- A. A PacifiCorp division devoted to maintaining Health and Safety Standards.
- B. An agency of the federal government.
- C. Focused on preventing occupational hazards in the office environment.
- D. Devoted to safety issues in the mining industry.

Answers B and D.

Section C - Health and Safety Framework

In each of the next 4 pages, select the best definition for the given term. We'll report your score for all four questions at the end.

1. A *Health and Safety Management System* is:

- A. A computer system that tracks accident reports.
- B. A plan for how a business unit will meet agreed-upon standards.
- C. A manual with step-by-step instructions for how to avoid hazards on the job.

Answer B.

2. The *Health and Safety Framework* is:

- A. A set of safety goals each business unit sets out achieve.
- B. A set of guidelines for how to report health hazards you encounter in the field.
- C. The approach PacifiCorp will take to develop its health and safety strategy.

Answer C.

3. *Standard Operating Procedures* are:

- A. Described in the PacifiCorp Operating Procedures Handbook.
- B. Set by OSHA for all companies in the energy business.
- C. Defined uniquely for each particular job.

Answer C.

4. *Health and Safety Standards* are:

- A. Laws enacted by Congress to protect the public near energy installations.
- B. Used to measure progress and conduct evaluations.
- C. A vision statement defined by the leading energy industry trade groups.

Answer B.

What is the correct order of the four elements of the Health & Safety Framework, ordered from top to bottom?

A.
Vision
Standards
Policies
Procedures

B.
Vision
Policies
Standards
Procedures

C.
Vision
Policies
Procedures
Standards

Answer B.

Section D - Health and Safety Policy

Select all of the statements that are part of PacifiCorp's Health and Safety Policy.

PacifiCorp will:

- A. Fully comply with health and safety legal requirements.
- B. Win at least one major safety award per year from a leading industry trade group.
- C. Ensure that stretch targets meet the minimum OSHA requirements.
- D. Provide employees with training in the safety procedures affecting their job.
- E. Appoint health and safety professionals to oversee safety management.

Answers A, D and E.

Section E - Health and Safety Standards

In this scenario, you be asked to identify the Health and Safety Standards that would govern Mark and Sharon's behavior.

While attending a work-related conference, an employee, Mark, took a misstep on a hotel staircase and fell down several stairs. Mark wasn't hurt too seriously, but he felt it best to see a doctor the next day and have his ankle taped for support.

At the conclusion of the conference three days later, Mark returned back to his home office. Noticing the limp, his boss, Sharon, asked about the injury. Mark described the incident at the hotel and the doctor visit.

Which of these Standards categories would govern Mark and Sharon's actions?

- A. Public Safety & Stakeholder Relationship
- B. Accident Investigation and Analysis
- C. Risk Management
- D. Training and Competence

Answers:

B. Mark should have reported the incident within 48 hours.

D. Sharon should have provided Mark with the training necessary so that Mark would know that it is his responsibility to report the incident in a timely manner.

Walter is an experienced PacifiCorp employee that others often turn to for guidance in safety situations. But Walter is lacking in self-confidence and is reluctant to speak up in group meetings.

Meeting what Standards could lead to an increase in Walter's effectiveness on the job?

- A. Information and Communication
- B. Change Management
- C. Audit and Review
- D. Employee Involvement

Answers:

- A. With the training he needs to be a more effective speaker, Walter could make a greater contribution to his unit by sharing more broadly his experience and knowledge.
- D. It is incumbent on employees to share their insights in forums and to speak up with important contributions.

While at a construction site, Karen observes an employee of another company enter a restricted area without proper protective gear. It crosses her mind to say something to her supervisor, Margaret, but she doesn't get around to it.

Later that day, the employee emerges from the site being supported by several people. He has sustained a nasty cut on his forehead because he lacked the proper head gear.

Following what Standards could have prevented this injury?

- A. Contractor and Supplier Safety
- B. Employee Involvement
- C. Training and Competence

Answers: A, B and C.

A. PacifiCorp employees must look out for the welfare of all workers on a site, not just fellow PacifiCorp employees. Don't look the other way because you don't want to interfere.

B. Ensuring safety is everyone's responsibility. Speak up and participate.

C. It is up to Margaret to provide Karen with the training to know that a safety issue with a contractor should be treated seriously and with the same priority as a safety issue concerning a PacifiCorp employee.

Section H - Investigations

After reviewing this accident summary, you will be asked what steps would contribute to a constructive investigation.

A large staging area where construction materials are stored is being reorganized to make it more efficient. Rick makes regular deliveries to this yard and knows his routine.

Rick parks his truck in his usual location and unloads his truck. Rick takes his lunch break with the staging crew and climbs back into his truck. After completing an inventory form, he backs the truck up a few feet to get clearance for turning around.

Rick has done this turn dozens of times without incident, but this time there is a temporary electrical cord strung across the path behind the truck. As he backs up the truck, the electrical cord is stretched too tight-- the cord tips a large table saw out of balance and a woodworker is injured.

In conducting her investigation, Samantha considers taking several steps.

Click the steps that you think will be part of a constructive investigation.

A. Samantha interviews everyone on the site that day to gather their observations.

B. Samantha concludes that whoever placed the table saw in the staging area is at fault.

C. Samantha let's Rick know that, as the driver, he has the prime responsibility for the accident.

D. Samantha asks to see the reorganization plan to see what extra safety precautions had been devised during the transition.

E. Samantha asks to see the training records of each employee to see what safety training they had already received.

Answers:

A. Every person on the site could contribute an insight into what happened and why.

D. During times of change, extra safety precautions should be in place and communicated to everyone affected.

E. One root cause of the problem could be a lack of safety training. Samantha includes in her investigation a review of training records.